



TECHNICAL FIELD BULLETIN



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Subject Finger Print Reader
Issue By NKL Cash Handling - a member of FKI Security Group
Issue To NKL Factory and Technical Service; FPR Customers
Document 50701

OVERVIEW

This bulletin answers the issue raised in bulletin 50302. That issue involved a problem with biometric readers deleting their print tables when a user number is deleted from the XLV system. The solution is new firmware for the bioscrypt reader.

PRODUCTS AND SERIAL NUMBERS AFFECTED

All AuditLok XLV safes with FPR (Finger Print Reader) technology.

ACTION REQUIRED

This update should only be performed for a site where the biometric reader needs to be replaced for other reasons. Bulletin 5.3.2 provides details about how to deal with existing locations. Avoid arbitrarily replacing biometric devices because then the entire user table will need to be deleted from the XLV system and all users must be re-enrolled.

ADDITIONAL INFORMATION

If you have any questions or problems with a BioScript biometric device on any NKL product contact NKL Technical Support at 1-800-452-4655.